

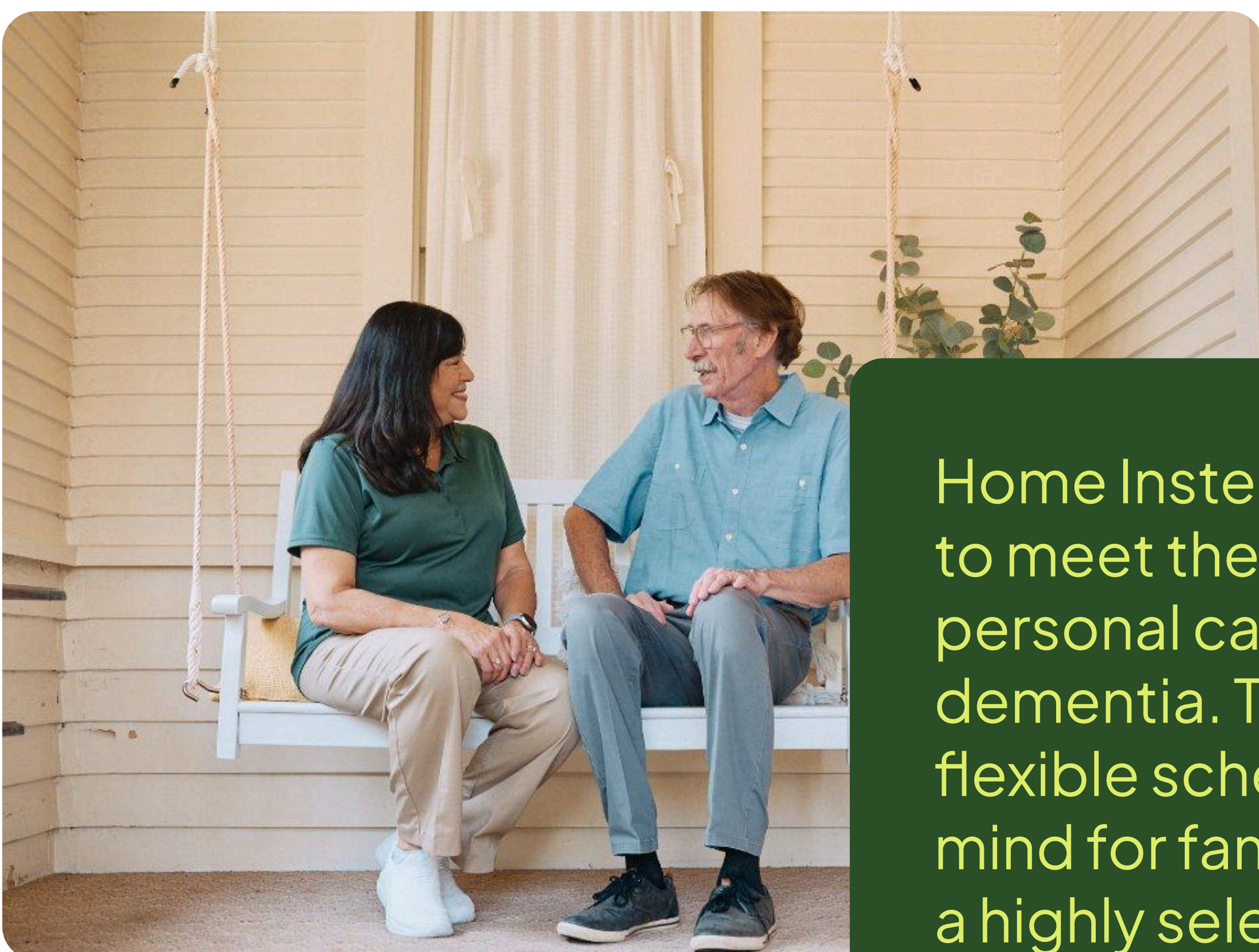
# Why To Choose Home Instead

## Extensive Expertise

Leaders in home care. Proudly serving our community for 30 years Home Instead provides millions of hours of home care service every year through a trained CAREGiver network.

## Large Pool Of Local And High Quality Care Professionals

Home Instead boasts a vast and highly trained caregiver pool, ensuring families have access to reliable, compassionate support when they need it most. With a wide network of professional caregivers.



Home Instead can match Clients with the right care provider to meet their unique needs—whether its companionship, personal care, or specialized support for conditions like dementia. This extensive caregiver network allows for flexible scheduling, consistent coverage, and peace of mind for families seeking quality in-home care. We conduct a highly selective screening Process, often hiring than 5% of the candidate.

## Caregiver Consistency

At Home Instead, we know that consistent caregivers build trust, comfort, and quality care. Familiar faces help seniors feel secure, ensuring their needs and routines are understood. This consistency improves communication, reduces stress, and fosters meaningful relationships—because care feels best when it feels like family.

## Client Independence

Through personalized care plans we help seniors maintain their autonomy and live confidently in their own homes and communities; our goal is to provide the right tools and services that promote self- sufficiency, dignity, and well-being at every stage of life.

### 24 Hour Cancellation Policy

We understand that plans can change at any given time. So with that in mind all that we require is 24 hours notice to cancel or change scheduled shifts for your loved one.

### Safety And Comfort

We get to know you and your needs and desires during your care Consultation. The information we gather allows us to determine a compatible match with your CAREGIVEN.



# Professionaly Screened Bonded Insured Carepros

Our Care Professionals undergo a comprehensive screening process, including reference checks and criminal background verification. They are bonded and fully insured, ensuring the highest level of trust and professionalism.

## Quality Control Program

To ensure the client/CAREGiver relationship meets your expectations, we conduct regular quality assurance visits and telephone calls.

## Ongoing Communication And Documentation

Each Home Instead client receives a journal, where they, their family members and their CAREGiver maintain a daily diary of activities and can note any changes in condition.

## The Family Room

On this online portal there is all of Care Notes from each shift, Invoices and the schedule in live time for who is scheduled to care for your loved one. There is also a Picture of the Care Pro who will be caring for your loved one!

## 24x7 Office Support

Our office staff are accessible 24 hours-a-day, every day of the year to respond to schedule changes, arrange service, communicate with CAREGivers and more.



### Comprehensive Employee Training Program

Our staff completes a comprehensive classroom training before entering the home on their first shift. Advanced training is also available to existing staff who want to excel in their careers. Home care training program that enables them to respond to unique situations.



### Highest-Standards In Home Care

We meet the highest standards of home care with hiring, training, and developing personalized care experiences.

## Locally Owned And Operated

Home Instead is a network of locally owned and operated offices, not a registry or independent contractor. Each office is staffed with a dedicated team of administrative professionals and CAREGivers who are deeply rooted in the community. We provide trusted home care services and are well-versed in the local resources available to support your needs.



# Registered Nurses In Team



Our team is proud to have Registered Nurses who bring both skill and heart to their work. They're not just experts in their field—they're caring professionals who take the time to listen, understand, and support each person they care for. With their experience and dedication, they're always there to make sure your loved ones feel safe, comfortable, and well taken care of. They truly make a difference in the lives of those they serve.

## List Of Home Instead Services

### Personal Care Services

- ✓ Eating
- ✓ Grooming
- ✓ Dressing
- ✓ Bathing
- ✓ Incontinence Mobility

### Home Helper Services

- ✓ Assist with laundry and ironing
- ✓ Take out garbage and recycling
- ✓ Change linens
- ✓ Plan, prepare and clean up meals
- ✓ Make beds
- ✓ Dust furniture
- ✓ Drop off and pick up dry cleaning
- ✓ Pick up prescriptions
- ✓ Organize and clean closets
- ✓ Assist with pet care
- ✓ Shop for groceries and supplies
- ✓ Escort to appointments and special events
- ✓ Accompany to lunch or dinner
- ✓ Escort for shopping and errands
- ✓ Aid with airport tasks

### Specialized Care Services

- ✓ Alzheimer's and other dementias
- ✓ Hospital stays and rehabilitation
- ✓ Transitions from home to long term care
- ✓ Hospice/Palliative care
- ✓ Accompaniment to appointments
- ✓ Respite care
- ✓ Post operative care

### Companionship Services

- ✓ Offer elderly companionship & conversation
- ✓ Monitor diet and eating
- ✓ Assist with evening and tuck-in
- ✓ Aid with morning and wake-up
- ✓ Arrange appointments
- ✓ Provide medication reminders
- ✓ Aid with reading
- ✓ Assist with walking
- ✓ Write letters and correspondence
- ✓ Organize mail
- ✓ Stimulate mental awareness
- ✓ Assist with entertaining
- ✓ Answer the door
- ✓ Assist with clothing selection
- ✓ Care for houseplants
- ✓ Provide reminders for appointments
- ✓ Play games and cards
- ✓ Supervise home maintenance and deliveries
- ✓ Record and arrange recipes
- ✓ Prepare grocery lists
- ✓ Monitor TV usage
- ✓ Mail bills and letters
- ✓ Visit neighbors and friends
- ✓ Maintain calendar
- ✓ Maintain family scrapbook


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#### Contact Us:

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