

VETERANS SERVICE OFFICE

3725 Westwind Blvd, First Floor (Physical Address)

P.O. Box 1539 (Mailing Address)

Santa Rosa, CA 95402-1539

(P) 707-565-5960 | (F) 707-565-5937

Visit us on the Internet at www.scvets.org



"Empower. Support. Protect"

Human Services Department
COUNTY OF SONOMA

Santa Rosa- Drop in Monday – Thursday: 8:00am–11:00am & 1:00pm–3:00pm

(Calling our office ahead of time to see if we can assist you remotely is the most efficient way to address your needs)

Services We May Be Able To Assist You With

1. **COMPENSATION** (service-connected disability) for psychological or physical issues which occurred in service or were caused by/aggravated by military service. Examples: Hearing loss/Tinnitus; Posttraumatic Stress Disorder (PTSD) caused by combat, trauma, or assault; disabilities such as diabetes, prostate and respiratory cancers caused by exposure to Agent Orange; disabilities resulting from exposure to asbestos, radiation and severe cold. For Persian Gulf War service this includes undiagnosed illnesses. This is just a small list of disabilities; for more information or assistance with filing a claim please contact us.
2. **PENSION** (non-service-connected) based on financial need for people who served in the military at least one day during a wartime period (no combat required). The surviving spouse of deceased veteran w/ wartime service may be eligible for death pension based on financial need. Income and net worth limits apply to pension (Value of primary residence and personal possessions are not counted).
3. **DEPENDENTS AND SURVIVORS** of a disabled or deceased veteran may be eligible for benefits.
4. **EDUCATION** for veterans who qualify for the Post-9/11 GI Bill, Montgomery GI Bill or VEAP. Dependents may qualify for education benefits in some cases. In addition, the California Department of Veterans Affairs has a college fee waiver program for dependents only, which is detailed on the other side of this information sheet.
5. **VOCATIONAL REHABILITATION** benefits may be available for Veterans who are in receipt of VA compensation, if the disability affects the Veteran's ability to do certain jobs.
6. **GOVERNMENT LIFE INSURANCE** may be offered to service-connected disabled veterans. We also help with Servicemembers' Group Life Insurance and Veterans' Group Life Insurance.
7. **BURIAL AND DEATH BENEFITS** include burial flag, government marker and military funeral honors. Veterans who are in receipt of VA compensation or VA pension at time of death may be eligible for payment of burial and plot allowance.
8. **MEDICAL TREATMENT** VA can provide medical care; eye glasses/contact lenses and hearing aids for eligible Veterans. In limited situations, dental care is also available. (VA Clinics and Medical Center listed on the other side.)
9. **IDENTIFICATION** Our office can issue DMV Form VSD-001 for Veteran Status on your CA Driver's License or ID Card. A Sonoma County Veteran Picture ID is also available. Please bring your ORIGINAL or CERTIFIED DD-214, it is required.
10. **MILITARY DOCUMENTS & DISCHARGES (DD-214)** The *fastest* way is to go to vetrecs.archives.gov, and follow prompts. The *easiest* way is to come into our office & request form SF-180 and we will submit it via fax. You can also download form SF-180 from the internet and mail or fax it to the appropriate number found in the instructions. In either case, please expect 4-12 weeks for DD-214s and up to one year for Medical Records to be mailed to you. Follow up with NPRC @ 314-801-0927

SOCIAL SECURITY: Local office: 2099 Range Ave, Santa Rosa CA 95401 (P) 1-877-870-6384 (9-3 MTTHF/9-12 Wed)

A "Self Help" Computer to conduct Social Security business is available in the SS office reception lobby during office hours. Online services for claims filing and other info at: www.socialsecurity.gov. Toll free service: 1-800-772-1213 from 7am-7pm.

SONOMA COUNTY UNITED VETERANS COUNCIL: for membership referrals to Sonoma County Veteran and auxiliary organizations. 707-795-3963

SONOMA COUNTY JOB LINK One-Stop Job and Career Center for employment and training. –

2227 Capricorn Way, Suite 100, South Entrance, Santa Rosa, CA. <http://www.socojoblink.org> 707-565-5550

SANTA ROSA ARMORY (707) 576-2406

PETALUMA ARMORY (707) 762-2214

DEPARTMENT OF VETERANS AFFAIRS (VA) – www.va.gov 800-827-1000

707-569-2300 - VA Santa Rosa Medical Clinic, 3841 Brickway Blvd; Santa Rosa, CA 95403

707-569-2401 - VA Santa Rosa Medical Enrollment, 3841 Brickway Blvd; Santa Rosa, CA 95403

415-221-4810 - VA San Francisco Medical Center, 4150 Clement Street, San Francisco, CA 94121

800-733-0502 - VAMC San Francisco Appointments, Medical Advice Nurse

415-750-2174 - VAMC San Francisco Women Veterans Health Clinic, Bldg 203, 1st Floor, Rm 1B-72

415-221-4810 x22019 -VA: Emergency Medical Care in Non-VA Facilities, VA may provide reimbursement or payment for medical care in non-VA facilities provided to **enrolled veterans only** in cases of medical emergencies when the vet **contacts VA within 72 hours of admission** & (1) VA or other federal facilities were not feasible available and (2) delay in seeking immediate medical attention would have been hazardous to the veteran's life or likely to result in serious harm. Other conditions also apply. Contact your nearest VA facility or VAMC San Francisco, Fee Basis authorizing office (415)221-4810 x22019 8am-5pm M-F) or (415) 750 2019. Fax: (415) 750 6952.

800-827-1000 - VA Regional Office, Oakland CA - Benefits Info, Claims Assistance, Claims Status FAX: 510-637-6118

800-827-1000 - VA Regional Office, Oakland CA Report Death of a Veteran Dial Extension 1230

800-827-1000 - VA Direct Deposit Information and Change of Address

888-869-0194 - VA Home Loan Guarantee information on a current home loan Dial Extension 4755

202-565-8124 - VA Business opportunities, small business assistance | 866-584-2344 - VA Center for Veterans Enterprise

800-733-8387 - CHAMPVA Dependents Health Benefits, Claims: P.O. Box 65024, Denver, CO 80206-9024

Inquiries, Appeals & forms, CHAMPVA, P.O. Box 65023, Denver, CO 80206-9023; Fax 303-331-7809 e-mail hac.inc@med.va.gov

888-442-4551 - VA Education – info for veterans & dependents, GI Bill, VARO, PO Box 8888, Muskogee, OK 74402

800-697-6947 - VA Headstone & Grave Marker, status of application only

800-669-8477 - VA Life Insurance Inquires | 800-419-1473 - VA Office of Service Members' Group Life Insurance

877-487-2838 - VA Medical Care Information, no charge to calling party

800-321-1080 - DFAS (London, KY) – Retirement Benefits

707-765-7354 - Two Rock (Commissary/PX ID Cards) – ONLY for Veterans rated at 100%, or have an IU or P&T Rating

800-749-8387 - Persian Gulf Hotline 800-827-0365- Radiation Exposure Hotline

707-586-3295 - NORTH BAY VET CENTER, 6010 Commerce Blvd, Suite 145, Rohnert Park, CA, 94928. Counseling for Posttraumatic Stress Disorder caused by combat, trauma, assault or sexual trauma. Families and dependents of Iraq and Afghanistan active duty members of the National Guard and Reserves are entitled to bereavement and counseling services.

707-578-8387 - Nation's Finest 444 Tenth St, Suite 102 Santa Rosa, CA; Career Development, Job Search, including resume preparation, assistance with housing & transitional housing for homeless veterans.

707-755-1417 - VET CONNECT – SONOMA COUNTY 1351 Maple Avenue, Santa Rosa (Vets Memorial Building)

Cost Free Veterans Assistance & Outreach - Every Tuesday from 9am-Noon – info@vet-connect.us

707-569-2300 - TRANSPORTATION TO VA MEDICAL CENTER SAN FRANCISCO -Call VA Clinic to confirm departure times

VA Shuttle-No appointment needed. Pick up at VA Santa Rosa Medical Clinic, 3841 Brickway Blvd, Santa Rosa 95403.

SHUTTLE	DEPARTURE POINT	DEPARTURE TIME	ARRIVAL POINT	ARRIVAL TIME
BLUE	Santa Rosa	8a, 12p, 4p	VAMC SF	10a, 1:30p, 5:30p
BLUE	VAMC San Francisco	10:30a, 2p, 6p	Santa Rosa	11:30a, 3:30p, 7:30p

DAV Van reservation calls VAMC **415-379-5612** or **877-487-2838**. **Transportation** is provided weekdays by appointment. To leave a message, speak slowly and clearly. Leave your name, phone number, the date and time of your medical appointment, pick up point, last four numbers of your social Security #. The van leaves at 6:45 a.m. from **Santa Rosa** at 2300 County Center Drive in the parking Lot north of Building A. Additional pickup at: **Cotati** Vets Memorial Building, 8505 Park Ave, south parking lot, and **Petaluma** Vets Memorial Building, 1094 Petaluma Blvd. South Bldg Parking lot.

800-952-5626 - CALIFORNIA DEPARTMENT OF VETERANS AFFAIRS - Office Hours: 8am- 5pm Monday- Friday.

1227 O St, 4th floor, Sacramento, CA 95814. <http://www.cdva.ca.gov>

866-653-2510 - CAL-VET HOME LOANS – (Toll Free) Fax: 916-651-9085

707-944-4601 - CAL-VET VETERANS HOMES OF CALIFORNIA, Yountville Locations also in Barstow, Chula Vista, Fresno, Lancaster, Redding, Ventura, West Los Angeles and Yountville. The Sonoma County Veterans Service Office can assist with your application.

707-565-5960 - CAL-VET COLLEGE FEE WAIVER PROGRAM for dependents of veterans. Service-connected disabled veterans rated by VA 0% or higher, dependents may be entitled to a waiver of registration fees at California Junior Colleges, CSU or UC Campuses. This benefit is based on the student's income, please inquire for eligibility.

707-565-5541 - CA EMPLOYMENT DEVELOPMENT DEPARTMENT - VETERANS SERVICE: www.edd.ca.gov –

Assistance with Job Search, Career Change, Training & Benefits. 2227 Capricorn Way, Suite 100, South Entrance, Santa Rosa or Employer Resource Center, 606 Healdsburg Avenue; Santa Rosa 576-2025, 800-480-3287