



Helping Seniors and their families get the right services at the right time.



Jayne-Ann carries out assessments to determine individual needs and matches those needs to the appropriate level of care. She ensures that service providers have a clear picture of care requirements and expectations and that effective care plans are in place.

Jayne-Ann provides assessment, consultation, service coordination and case management to seniors who:

- Need help to continue living at home
- Are exploring retirement living or assisted living options
- Are pursuing long term care applications
- Need coordination between and among service providers
- Require crisis intervention, mediation, and advocacy services



Jayne-Ann Steele (BSW, MSW, RSW) has worked in the health and social services field for the last thirty years with a career spanning senior management positions with the Government of Ontario and the broader public sector including Case Manager with the Community Care Access Centre. She established her business in 2006 identifying the opportunity to access private and public resources to allow for the best possible care for her clients.

Jayne-Ann Steele, helping seniors and their families get the right services at the right time.

**81 Dunedin Drive, Toronto ON M8X 2K8
ja@jasteele.ca**

**Tel: (416) 237-0447 Cell: (647) 233-7494
Fax: (866) 980-4447**



Jayne-Ann Steele is a trusted advisor who helps seniors and families navigate the complexity of Ontario's community care system.

Ontario's community care for seniors has improved dramatically in recent years – more information, more services, and easier access than ever before.

But for many, the existing network of community agencies and other publicly and privately funded resources is still complicated and confusing. It can be very stressful and time-intensive to work through the system – particularly with the pressures and challenges of work and family, let alone in times of crisis.

Drawing on her knowledge of and experience with the community care system, Jayne-Ann helps clients understand the services that are available, work through the options, and find the approach that is right for them.



Jayne-Ann also recognizes that decisions related to care are often difficult for family members and that in some cases, reaching a consensus can be very challenging. Using her skills as a facilitator and mediator, Jayne-Ann assists families to work through emotional situations and to reach solutions that are in the best interests of their parent or relative.

Jayne-Ann has an impressive record of helping seniors and their families make decisions and get the resources they need.

Jayne-Ann's ability to advocate effectively on behalf of her clients and her excellent working relationships with community partners makes her an invaluable resource to any family trying to obtain support for an aging family member.

Jayne-Ann provides assessment, case management, and support to clients at each step in the process including how the system works, tailoring services to individual needs, and ensuring the best care possible.

Once services are in place, Jayne-Ann stays involved as long as is required to monitor the situation and make changes where necessary.